

TIMBERTECH® ADVANCED POLYMER DECKING FADE AND STAIN LIMITED WARRANTY

VINTAGE COLLECTION®, LANDMARK COLLECTION®, HARVEST COLLECTION®, HARVEST+ COLLECTION™, AND SOLSTICE COLLECTION™

Statement of Warranty: This warranty is given to either (1) the original residential purchaser or (2) the owner(s) of the property at the time of installation, if different from the original purchaser (collectively hereinafter “Purchaser”), of TimberTech Advanced Polymer Decking including the Harvest, Landmark, and Vintage Collections (the “Products”) manufactured by AZEK Building Products LLC (“Manufacturer”). For purposes of this warranty, a residential Purchaser shall refer to a single-family residential homeowner.

Manufacturer warrants to Purchaser that, for the applicable warranty period delineated below from the date of the original consumer purchase (the “Term”), under normal use and service conditions:

- (1) The Product’s color will not fade from light and weathering exposure, as measured by a color change of more than 5 Delta E (CIE) units. While the Product is designed to resist fading, no material is fade-proof when subjected to years of exposure to ultraviolet (UV) rays and the elements.
- (2) The Product will resist permanent staining from food and beverage items that may be spilled onto the surface of the Product, including items such as condiments (barbecue sauce, ketchup, mustard, mayonnaise), salad dressing and salad oils, grease, tea, wine, coffee, fruit punch, sodas, and other food- and beverage-related items that would typically be present on a residential deck, provided that such substances are removed from the Product with soap and water or mild household cleaners after no more than one (1) week of exposure of the substances to the surface of the Product.

Notwithstanding the foregoing, Manufacturer does not warrant that the Product is stain-proof and does not warrant stain resistance resulting from spilled or otherwise applied food and beverage substances which are not properly cleaned as provided above within one (1) week of exposure. In addition, this warranty does not cover any staining or damage to the Product resulting from abrasive compounds of acidic or basic pH, paints or stains, strong solvents, metallic rust or other abnormal residential deck use items, and nonfood and non-beverage substances, including, but not limited to, biocides, fungicides, plant foods, or other bactericides.

All warranties are subject to the exclusions, limitations, and restrictions set forth in the foregoing paragraph and below.

Warranty Periods:

Harvest, Harvest+, Landmark, and Vintage Collections—50 years
Solstice Collection—35 years

Standard TimberTech Advanced Polymer Limited Warranty. This warranty is in addition to the standard Limited Warranty that applies to Advanced Polymer Decking.

Obtaining Warranty Performance: Purchaser must do as follows in order to make a claim under this warranty:

Claims Regarding Stain-Resistance: If the Purchaser is making a claim relating to the warranty on stain resistance, Purchaser must do all of the following (in addition to the procedures set forth below for All Claims):

1. Attempt to clean the affected area of the Product by using the cleaning procedures described above within one (1) week of exposure of the food or beverage to the surface of the Product.
2. If, after completing step 1 above, the affected area remains reasonably unsatisfactory, then Purchaser must have the affected area of the Product cleaned by a professional deck cleaner at Purchaser’s expense.
3. If, after completing steps 1 and 2 above, the affected area still remains reasonably unsatisfactory, Purchaser may make a claim under this warranty as provided herein, provided that such claim is made within thirty (30) days after the professional cleaning is completed.

All Claims: If Purchaser discovers a defect in any of the Products covered under this warranty during the applicable warranty period, Purchaser must, within thirty (30) days from the discovery of the alleged defect, but no later than the end of the applicable warranty period, notify Manufacturer. Purchaser may notify Manufacturer of a warranty claim using TimberTech’s online warranty claim form process available at <https://www.timbertech.com/about-warranties>. Alternatively, Purchaser may submit a warranty claim by contacting Manufacturer in writing at the following address:

TimberTech
894 Prairie Avenue

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Wilmington, Ohio 45177
Attn: Claims Department

Purchaser must include in this notification proof of purchase, a picture of the defective Product, and a statement explaining the defect. Manufacturer may request additional information. It is a further condition of this warranty that, at Manufacturer's direction, Purchaser shall (1) permit Manufacturer inspect the claimed defect and test the Product, its installation, and the environment in which it was used prior to removal; and/or (2) send Manufacturer a sample of the defective Product.

After reviewing all information, Manufacturer will make a determination regarding the validity of such claim submitted. If Manufacturer determines Purchaser's claim is valid, Manufacturer will, at its sole option, either repair or replace the defective Products or refund the portion of the original purchase price paid by Purchaser for such defective Products (not including the cost of its initial installation). In the event of repair or replacement, the original warranty shall apply to the repaired or replaced portion of the Products and will extend for the balance of the original applicable warranty period. If replacement material is provided, it will be as close as possible in color, design, and quality as the replaced material, but Manufacturer does not guarantee an exact match as colors and design may change.

If Purchaser makes a valid warranty claim here under during years eleven (11) through fifty (50) or thirty-five (35) (as applicable) after the original purchase date, then Purchaser's recovery will be prorated as indicated below. If Manufacturer is providing replacement materials, it may elect to replace the percentage listed below of boards otherwise meeting the requirements for a claim; if Manufacturer is refunding the purchase price, it may elect to refund the percentage listed below of the purchase price of boards otherwise meeting the requirements for a claim.

Harvest, Harvest+, Landmark, and Vintage Collections:

Year of Claim	Recovery
11–14	90%
15–18	80%
19–22	70%
23–26	60%
29–30	50%

Year of Claim	Recovery
31–34	40%
35–38	30%
39–42	20%
43–50	10%

Solstice Collection:

Year of Claim	Recovery
11–13	90%
14–16	80%
17–19	70%
19–22	60%
23–25	50%

Year of Claim	Recovery
26–28	40%
29–30	30%
31–32	20%
33–35	10%

This warranty does not cover, and Manufacturer shall not be liable for, costs and expenses incurred with respect to the removal of the defective Products or the installation of replacement materials, including but not limited to labor and freight. The foregoing remedies are the **SOLE AND EXCLUSIVE REMEDY FOR BREACH OF ANY WARRANTY**.

Transfer of Warranty: This warranty may only be transferred one (1) time by the original Purchaser. The original Purchaser may transfer this warranty one (1) time, within the five (5) year period beginning from the date of original purchase, to a subsequent residential buyer of the property upon which the Products were originally installed

Exclusions from Warranty Coverage: Manufacturer does not warrant against and is not responsible for, and no implied warranty shall be deemed to cover, any product failure, product malfunction, or damages attributable to: (1) improper installation of the Products and/or failure to abide by Manufacturer's installation guidelines, including but not limited to improper gapping; (2) failure to adhere to the care and cleaning guidelines

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available at <https://www.timbertech.com/resources/care-cleaning/>; (3) use of the Products beyond normal use, or in an application not recommended by Manufacturer's installation guidelines and/or local building codes; (4) movement, distortion, collapse, or settling of the ground or the supporting structure on which the Products are installed; (5) installation on improper underlying or adjacent support foundation system(s); (6) any act of God (such as flooding, hurricane, earthquake, lightning, etc.), environmental condition (such as air pollution, mold, mildew, etc.) or staining from foreign substances (such as dirt, grease, oil, etc.); (7) variations or changes in color of Products; (8) normal weathering of surfaces; (9) improper handling, storage, abuse or neglect of the Products by Purchaser, the transferee, or third parties; (10) exposure to, or direct or indirect contact with extreme heat sources, such as, but not limited to, fire, hot ashes/embers, fire pits and/or reflected sunlight from low-emissivity (Low-E) glass, which may damage the surface of the Product, distort the Product, and/or cause the Product to fade; (11) fabrication or remanufacturing by third parties; (12) any fasteners or other components not supplied by Manufacturer; or improper application of paint or other surface chemicals not recommended by Manufacturer in writing, including, without limitation, chemicals for ice removal or strong solvents such as thinners; (14) abrasions, cuts, scratches, nicks or dents or other aesthetic conditions; or (15) ordinary wear and tear.

The Products are intended for decks, boardwalks, and piers. Manufacturer does not recommend the Products for all end use applications. Purchaser is solely responsible for determining the effectiveness, fitness, suitability, and safety of the Products in connection with their use in any particular application. Building code regulations vary from area to area. Purchaser should consult local building and safety codes for specific requirements, including before installation of structures with specific load-bearing capacities and for other zoning code requirements.

DISCLAIMER OF WARRANTIES; LIMITATIONS OF REMEDIES AND EXCLUSION OF DAMAGES: EXCEPT FOR THE EXPRESS WRITTEN WARRANTY CONTAINED HEREIN AND IN MANUFACTURER'S ADVANCED POLYMER DECKING LIMITED WARRANTY, MANUFACTURER MAKES NO OTHER WARRANTIES, GUARANTEES, OR INDEMNITIES, WHETHER EXPRESS OR IMPLIED, ARISING BY LAW, COURSE OF DEALING, USAGE OF TRADE, CUSTOM OR OTHERWISE, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTY OF MERCHANTABILITY AND IMPLIED WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE, AND ALL SUCH OTHER WARRANTIES, GUARANTEES, AND INDEMNITIES ARE HEREBY DISCLAIMED, OVERRIDDEN, AND EXCLUDED FROM THIS TRANSACTION.

MANUFACTURER'S LIABILITIES ARE LIMITED SOLELY AND EXCLUSIVELY TO THE OBLIGATIONS SPECIFICALLY UNDERTAKEN HEREIN, AND UNDER NO CIRCUMSTANCES WILL MANUFACTURER BE LIABLE OR OBLIGATED FOR ANY INCIDENTAL, CONSEQUENTIAL, INDIRECT, SPECIAL, PUNITIVE, OR ANY OTHER DAMAGES OF ANY KIND WHATSOEVER (INCLUDING, BUT NOT LIMITED TO, LOST PROFITS, LOST SALES, LOSS OF GOODWILL, USE OF MONEY, USE OF GOODS, STOPPAGE OF WORK, OR IMPAIRMENT OF ASSETS), WHETHER FORESEEABLE OR UNFORESEEABLE, ARISING OUT OF BREACH OR FAILURE OF EXPRESS OR IMPLIED WARRANTY, BREACH OF CONTRACT, FRAUD, MISREPRESENTATION, NEGLIGENCE, STRICT LIABILITY IN TORT, OR OTHERWISE, EXCEPT AND ONLY TO THE EXTENT THIS LIMITATION IS SPECIFICALLY PRECLUDED BY APPLICABLE LAW OF MANDATORY APPLICATION. MANUFACTURER'S LIABILITY WITH RESPECT TO DEFECTIVE PRODUCTS SHALL IN NO EVENT EXCEED THE REPLACEMENT OF SUCH PRODUCTS OR REFUND OF THE PURCHASE PRICE, AS DESCRIBED ABOVE.

Some states and provinces do not allow limitations on how long an implied warranty lasts so the above limitation may not apply to you. Additionally, some states and provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state or province to province.

Miscellaneous: This warranty is understood and intended to be the final expression of the parties' agreement and is a complete and exclusive statement of the terms and conditions with respect thereto, superseding all prior agreements or representations, oral or written, and all other communication between the parties relating to the subject matter of this warranty. This warranty may not be altered or amended except in a written instrument signed by Manufacturer and Purchaser or permitted transferee. No agent, employee, or any other party is authorized to make any warranty in addition to that made herein and Manufacturer shall not be bound by any such statements other than those contained in this warranty. Manufacturer reserves the right to discontinue or modify the Products covered under this warranty at any time without notice. In the event that repair or replacement of the Products pursuant to this warranty is not possible, Manufacturer may fulfill any repair or replacement obligation under this warranty with a product of equal value.

This warranty is effective for purchases by residential purchasers made on or after June 12, 2026.

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